

# **QUALITY AND ENVIRONMENTAL POLICY**

All actions carried out by the members of **CLOUDCHEMS** are aimed at satisfying the needs of our customers and stakeholders in the field of international distribution of aircraft maintenance materials (consumables), from order receipt to delivery under EX WORKS conditions, including inspection, storage, order preparation, associated documentation, and packaging in accordance with applicable regulations.

To strengthen our commitment to Quality and the Environment, the organization has decided to implement an Integrated Management System, in accordance with the international standards UNE-EN-ISO 9001:2015 and UNE-EN-ISO 14001:2015.

This implementation involves compliance with applicable regulatory and legal requirements, as well as a commitment to continuous improvement in all our processes.

**The Management Policy of CLOUDCHEMS is defined by the following principles:**

- **Commitment to customers and stakeholders:** Providing necessary and appropriate solutions for their circumstances, maintaining long-term relationships and fostering trust in the quality, excellence, and environmental responsibility of our work.
- **Effective assignment of functions and responsibilities:** Ensuring that the concept of quality and respect for the environment are present at all levels and activities of the organization.
- **Awareness and training of staff:** Motivating and training our team on the importance of implementing and developing an integrated management system, ensuring the proper performance of their activities and compliance with environmental requirements.
- **Internal management and control:** Implementing and maintaining internal measures to meet quality and environmental requirements, and continuously improving the effectiveness of the system, ensuring the satisfaction of our customers and stakeholders.
- **Prevention of pollution and environmental protection:** Minimizing the environmental impact of our activities through responsible waste management, efficient use of resources, and the adoption of good environmental practices.
- **Legal compliance:** Ensuring compliance with applicable environmental legislation and regulations in all our operations.
- **Continuous improvement:** Periodically reviewing our objectives and processes to identify opportunities for improvement in quality and environmental performance.

Considering these guidelines, management reiterates its firm commitment to joining efforts to achieve these objectives, so this policy is understood, implemented, and kept up to date at all levels of the organization.